

PRIVACY POLICY - BrickofRawChocolate.nl

1. GENERAL:

When used as a form of address below, 'you' refers to the user/buyer/client.

The text below describes how BrickofRawChocolate.nl, operating under the trading name of www.BrickofRawChocolate.nl among others, hereinafter referred to as BrickofRawChocolate.nl, handles your personal and company data, including the way in which this data is collected, used and shared. This relates to the websites used by BrickofRawChocolate.nl, such as for example www.tekno.nl, and is applied in accordance with the Dutch Data Protection Act (Wet Bescherming Persoonsgegevens).

2. COLLECTION AND/OR PROCESSING:

When you use BrickofRawChocolate.nl's website, you give the company permission, insofar as the company considers this desirable, to collect and process the following data relating to your use:

- in respect of all visitors, buyers and bidders that use its website, BrickofRawChocolate.nl collects and processes standard information about Internet usage, statistics on page views and traffic to and from its website. This also applies to information left on the website with regard to IP addresses, email addresses, telephone numbers and other types of address insofar as these are indicated.
- in respect of advertisers, BrickofRawChocolate.nl collects the IP address, email, the date from which the advertiser is active on BrickofRawChocolate.nl and, insofar as indicated, name, address and town/city information, telephone number and advertisement data. When payment is made by the advertiser, this also applies to the bank and credit card details, including the account numbers. NB: This financial data is only for use by BrickofRawChocolate.nl and directly involved third parties, for example the debt collection agency and/or company law firm.
- in respect of controlled sellers, we collect/store the name, address and town/city details, foreign residency data (if applicable) and - exclusively for the purpose of checking the accuracy of the data - a copy of a passport, driving licence or ID, as well as a copy of a recent bank or giro account statement.
- in respect of participants in a forum, BrickofRawChocolate.nl is also entitled to collect and process the IP addresses and information that they have placed on the forum.
- in respect of participants in a promotional campaign or competition, BrickofRawChocolate.nl connects and processes name, address and town/city details, email address information and the submission for the promotion or competition.
- in respect of people who send a message to the help desk, BrickofRawChocolate.nl collects and processes the IP address, name, email address, details of the PC's operating system and the question or comment.
- following on from messages, BrickofRawChocolate.nl can process information, including personal data, in respect of specific disputes between advertisers and users/visitors, in a number of ways including storing this information in a database of BrickofRawChocolate.nl. The information processed in this connection is not stored by BrickofRawChocolate.nl for its own research, but originates from users of the website who submit information to BrickofRawChocolate.nl via a message.
- as a result of the messages, BrickofRawChocolate.nl can process information, including personal data, about (alleged) infringements of rights of intellectual property and/or other unlawful acts.

Cookies, web beacons

Definition:

1. Cookies are small files that are placed on your computer's hard drive.

There are several types of cookies (session cookies and persistent cookies, including cookies based on Flash technology). Session cookies are removed from your computer as soon as you close your web browser.

Persistent cookies remain on your computer, even after you close your web browser. Cookies cannot damage your computer or files that are stored on your computer.

2. Web beacons are electronic images that are placed in the code of a web page.

BrickofRawChocolate.nl or its service providers can use cookies or web beacons on some of its webpages.

BrickofRawChocolate.nl can use session cookies to make navigating on the website easier, for example, and persistent cookies to store certain user settings, in order to optimise use of the website for you.

BrickofRawChocolate.nl can use persistent cookies to, for example, place more targeted information on the website and to collect information about its customers, for purposes of targeted communication, such as providing service information about its products and services and targeted marketing related to its products and services, as well as targeted marketing on behalf of its group companies and possibly (if you have given your permission for this) to carefully selected third parties. BrickofRawChocolate.nl can also use persistent cookies to enhance the trustworthiness and security of its website.

The targeted use of cookies assists BrickofRawChocolate.nl when making analyses about the use of this website and allows BrickofRawChocolate.nl to offer its customers targeted services, content and advertising. This use of cookies also makes it possible for BrickofRawChocolate.nl to measure promotional effectiveness and enhance the trustworthiness and security of its website.

For information

- Certain functionalities that are offered or will be offered are only available when cookies are used.
- BrickofRawChocolate.nl can use cookies to help identify you as the user and remember your logged-in status.
- You are at liberty to refuse cookies insofar as your browser allows you to do so. It may well obstruct your use of some websites or services provided by BrickofRawChocolate.nl. If required, refer to the help function of your browser and the Flash settings.

BrickofRawChocolate.nl may collaborate with service providers which place cookies or web beacons on your computer in order to collect anonymous information about the way in which you use the website of BrickofRawChocolate.nl. They use the information obtained in this way to help BrickofRawChocolate.nl offer customer-specific advertising content. These companies have no intention of collecting your personal data using these technologies.

3. PURPOSE OF DATA PROCESSING AND TRANSFER:

The information obtained is only used by BrickofRawChocolate.nl for its own purposes and is restricted for third parties. These purposes include for example:

- delivering its services and or trade items on www.BrickofRawChocolate.nl and other supporting promotional activities;
- promoting safe trade via BrickofRawChocolate.nl, detecting and following up tips and/or reports relating to unlawful acts via its website;
- in respect of users in order to answer their questions;
- to record/identify reports relating to disputes and (alleged) infringements of intellectual property rights;
- to provide (personal) information to certain third parties, such as holders of copyright, regulators, the Tax and Customs Administration, the Ministry of Justice, the police and other law enforcement agencies, if BrickofRawChocolate.nl is obliged to do pursuant to legislation or regulations, or finds it necessary pursuant to this privacy policy;

This may also occur in civil law matters for the purpose of establishing the truth in a legal dispute in which BrickofRawChocolate.nl is, or may become, directly, or indirectly involved;

- for enforcing compliance with the Terms and Conditions of Use and/or Policy Rules of BrickofRawChocolate.nl;
- for collecting fees;
- insofar as one-off direct debit transactions occur, the associated bank account number and address details are stored by BrickofRawChocolate.nl to help ensure that you only have to enter this data once and, additionally, to prevent and combat fraud. If payment is made other than via a one-off direct debit transaction, no credit card numbers or bank account numbers are stored, but the type of credit card and the related bank are stored for the same purposes;
- to measure the level of interest in the services of BrickofRawChocolate.nl and enhance ease of use of the website;
- to inform users about services and updates;
- providing you have given your permission, to send advertising messages originating from parties that have been carefully selected by BrickofRawChocolate.nl, including, but not limited to, targeted offers from these third parties based on your use of the services of BrickofRawChocolate.nl or preferences you specify;
- for any other purposes, as specifically described when collecting the information.

4. USE OF INFORMATION BY BRICKOFRAWCHOCOLATE.NL:

You may only use the personal data of another user which you have collected on the website of BrickofRawChocolate.nl for reactions to a specific listing posted by that other user and not for sending spam or for collecting and subsequently processing personal data if that other user has not expressly given his or her permission for this.

BrickofRawChocolate.nl can block messages sent via its website, using automatic tools for example, in order to prevent spamming.

5. MAKING CHANGES AND REMOVING INFORMATION:

You can view, change or remove your data on the website of BrickofRawChocolate.nl or ask BrickofRawChocolate.nl to change or remove it. BrickofRawChocolate.nl is entitled to charge you for the actions it performs on your behalf in order to do so. BrickofRawChocolate.nl may block viewing, changing or removal if BrickofRawChocolate.nl suspects that such actions are in conflict with the "Data Protection Act" (Wet Bescherming Persoonsgegevens) and/or conflicts with legitimate requests made by government agencies. BrickofRawChocolate.nl does not store personal data for longer than the legally permissible term and removes personal data when it is no longer necessary for the purposes described above.

6. SECURITY:

BrickofRawChocolate.nl does its best to protect your personal data as effectively as possible and implements various technical and organisational measures, including coding, passwords and physical security. The purpose of these actions is to prevent any form of unauthorised access, unauthorised disclosure or any other type of unlawful processing.

7. FINAL PROVISION:

BrickofRawChocolate.nl is at liberty to amend this policy at any time. Any such amendments shall come into effect immediately. BrickofRawChocolate.nl recommends that you regularly apprise yourself of this privacy policy. Please send questions about this policy to info@BrickofRawChocolate.nl.